

IN THE U.S. PATENT AND TRADEMARK OFFICE  
Pat nt Application Transmittal L tter

Mail Stop Patent Application  
Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

17497 U.S. PTO  
10/724920  
120103

Sir:

Transmitted herewith for filing under 37 CFR 1.53(b) is a(n): ☒ Utility ☐ Design

☒ original patent application,  
☐ continuation-in-part application

INVENTOR(S): Le Rouzo, et al.

TITLE: METHODS AND APPARATUS RELATING TO CLASS ISSUES, PRODUCT DETECTION AND CUSTOMER SUPPORT

Enclosed are:

☒ The Declaration and Power of Attorney. ☐ signed ☒ unsigned or partially signed  
☒ 1 sheets of drawings (one set) ☐ Associate Power of Attorney  
☐ Form PTO-1449 ☐ Information Disclosure Statement and Form PTO-1449  
☐ Priority document(s) ☐ (Other) (fee \$ )

CLAIMS AS FILED BY OTHER THAN A SMALL ENTITY				
(1) FOR	(2) NUMBER FILED	(3) NUMBER EXTRA	(4) RATE	(5) TOTALS
TOTAL CLAIMS	20 — 20	0	X \$18	\$ 0
INDEPENDENT CLAIMS	8 — 3	5	X \$86	\$ 430
ANY MULTIPLE DEPENDENT CLAIMS	1		\$290	\$ 290
BASIC FEE: Design ( \$340.00 ); Utility (\$770.00 )				\$ 770
TOTAL FILING FEE				\$ 1,490
OTHER FEES				\$
TOTAL CHARGES TO DEPOSIT ACCOUNT				\$ 1,490

Charge \$ 1,490 to Deposit Account 08-2025. At any time during the pendency of this application, please charge any fees required or credit any over payment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21 inclusive, and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees. A duplicate copy of this sheet is enclosed.

"Express Mail" label no. EV269331395US

Date of Deposit Dec. 1, 2003

I hereby certify that this is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to: Commissioner for Patents, Alexandria, VA 22313-1450.

By Julie Campbell  
Typed Name Julie Campbell

Respectfully submitted,

Le Rouzo, et al.

By Scott A. Horstemeyer  
Scott A. Horstemeyer  
Attorney/Agent for Applicant(s)  
Reg. No. 34,183

Date: Dec. 1, 2003

Telephone No.: (770) 933-9500

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Le Rouzo, et al.

Serial No.: To Be Assigned

Filing Date: December 1, 2003

For: Methods and Apparatus Relating to Class Issues, Product Detection and Customer Support

**CERTIFICATE OF EXPRESS MAIL**

Mail Stop Patent Application  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

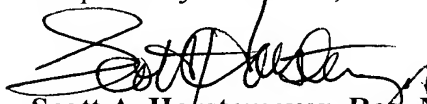
Sir:

Enclosed for consideration are the following documents:

Return Postcard  
Utility Patent Application Transmittal Page  
Fee Transmittal Page  
Utility Patent Application Consisting Of:  
6 Pages of Specification  
3 Pages of Claims (Claims 1-20)  
1 Page of Abstract  
1 Page of Formal Drawings (Fig. 1)  
Declaration and Power of Attorney (Unexecuted)

Further, the Commissioner is authorized to charge Deposit Account No. 08-2025 for any additional fees required. The Commissioner is requested to credit any excess fee paid to Deposit Account No. 08-2025.

Respectfully submitted,



Scott A. Horstemeyer, Reg. No. 34,183

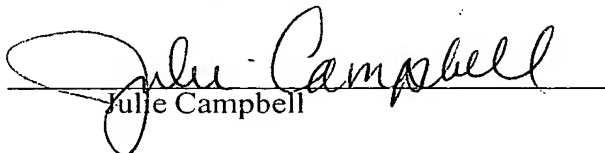
HEWLETT-PACKARD COMPANY  
Intellectual Property Administration  
P.O. Box 272400  
Fort Collins, CO 80527-2400

Docket No: 500200906-2

I hereby certify that all correspondences listed above are being deposited for delivery to the above addressee, with the United States Postal Service **"EXPRESS MAIL POST OFFICE TO ADDRESSEE"** service under 37 CFR §1.10 on the date indicated below:

The envelope has been given U.S. Postal Service "Express Mail Post Office To Addressee" Package # **EV269331395US**.

Date: December 1, 2003

  
Julie Campbell